



FURNITURE WARRANTY/REPAIR FORM

FORM MUST BE FILLED OUT COMPLETELY:

In order that we may process your request in an accurate and timely manner, please complete this form in full. We cannot process your request without all necessary information. If the Warranty/Repair Form is not completed in its entirety, it will be returned for further information.

***** ALL FORMS MUST INCLUDE 2 TO 3 PHOTOGRAPHS OF THE DAMAGE (See Pg. 5) *****
***** TRANSPORTATION COSTS NOT COVERED UNDER WARRANTY *****

CUSTOMER INFORMATION:

Customer Name: _____ Delivery Date: _____

Customer Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Cell Phone: _____

Email Address: _____

Location of Store of Purchase: _____

Sales Order Number: _____

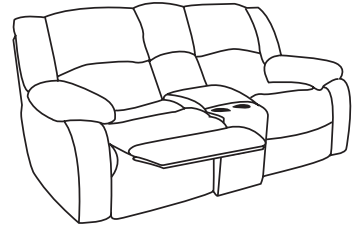
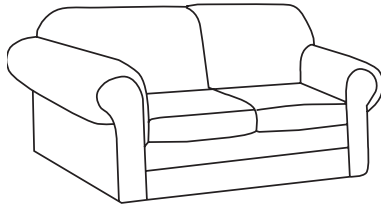
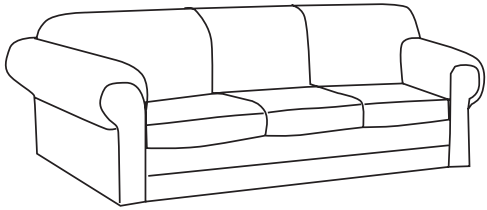
DESCRIPTION OF PROBLEM:

**PLEASE SEND FORMS TO STORE OF PURCHASE.
CONTACT INFORMATION FOR ALL LOCATIONS ARE ON PAGE 4.**



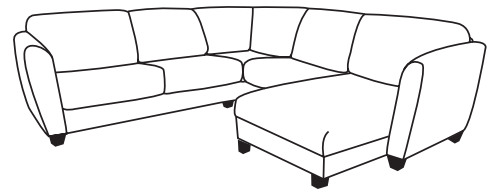
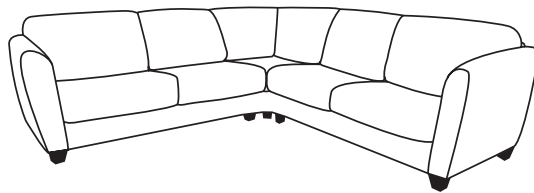
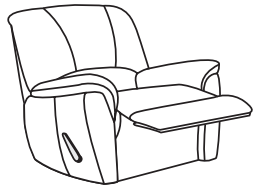
FURNITURE WARRANTY/REPAIR FORM

SOFA and/or LOVESEAT and/or CONSOLE SOFA



Circle problem areas and describe kind of damage: _____

RECLINER or SECTIONAL or CHAISE SECTIONAL

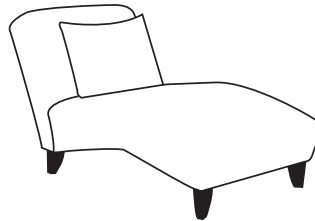
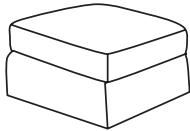
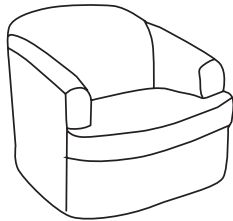
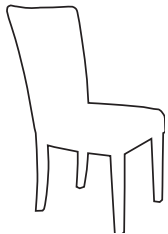


Circle problem areas and describe kind of damage: _____

Circle problem areas and describe kind of damage: _____

ACCENT CHAIR or OTTOMAN or CHAISE or OTHER

(or please sketch other)



Circle problem areas and describe kind of damage: _____

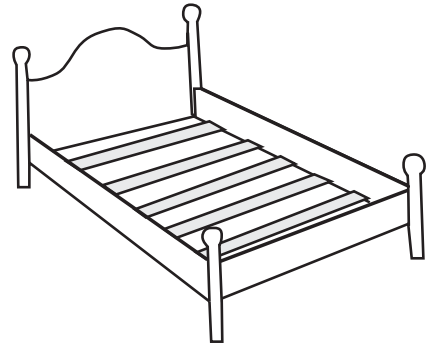
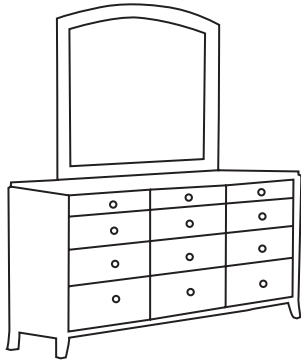
Circle problem areas and describe kind of damage: _____

Internal components or additional comments: _____



FURNITURE WARRANTY/REPAIR FORM

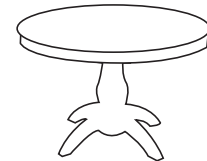
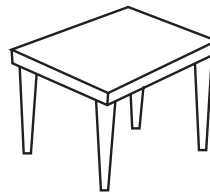
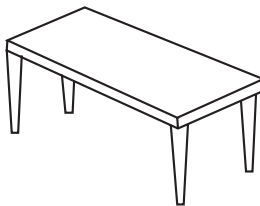
DRESSER or CHEST OF DRAWERS or NIGHTSTAND or BED FRAME



Circle problem areas and describe kind of damage: _____

Circle problem areas and describe kind of damage: _____

BUFFET/HUTCH or DINING TABLE or COCKTAIL TABLE or END TABLE



Circle problem areas and describe kind of damage: _____

Circle problem areas and describe kind of damage: _____

DINING CHAIR or OTHER

(or please sketch other)



Circle problem areas and describe kind of damage: _____



STORE CONTACT INFORMATION

ARKANSAS

BENTONVILLE

2901 SE 14th Street
Bentonville, AR 72712
479-271.0423
ben@hanksfurniture.com
HOURS: Tues-Sat 9-6 / Sun 1-6

CONWAY

800 Museum Road
Conway, AR 72032
501-329-7011
conway@hanksfurniture.com
HOURS: Mon-Fri 10-8 / Sat 9-7 / Sun 12-6

FORT SMITH

7434 Rogers Avenue
Fort Smith, AR 72903
479-646-6631
fsm@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

HOT SPRINGS

3926 Central Avenue
Hot Springs, AR 71913
501-624-7412
hsp@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 1-6

JONESBORO

1808 Highland
Jonesboro, AR 72401
870-931-0324
jsb@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

NORTH LITTLE ROCK

5704 Warden Road
North Little Rock, AR 72120
501-834-1454
nlr@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

LITTLE ROCK

1000 South Bowman Rd.
Little Rock, AR 72211
501-954-7130
wlr@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

SEARCY

401 South Poplar Street
Searcy, AR 72143
501-268-6606
src@hanksfurniture.com
HOURS: Mon-Fri 9-7 / Sat 9-6 / Sun Closed

ROGERS

4308 Pleasant Crossing Blvd.
Rogers, AR 72756
479-631-7632.
rog@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

RUSSELLVILLE

2609 E. Parkway
Russellville, AR 72802
479-967-9984
rsv@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

TEXAS

TEXARKANA

502 Walton Drive
Texarkana, TX 75501
903-223-9844
tx@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

ALABAMA

MOBILE

850 Schillinger Road South
Mobile, AL 36695
251-635-1450
Fax: 850-837-4718
mob@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

FLORIDA

DESTIN

36000 Emerald Coast Pkwy
Destin, FL 32541
850-837-6618
des@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

PANAMA CITY

1804 West 23rd Street
Panama City, FL 32405
850-522-9189
pan@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6

PENSACOLA

6320 North Davis Hwy
Pensacola, FL 32504
850-478-4966
pen@hanksfurniture.com
HOURS: Mon-Sat 10-8 / Sun 12-6



PHOTO REQUIREMENTS

Please attach 2 to 5 photos

HERE ARE THE PHOTO REQUIREMENTS TO HELP US
TO PROCESS YOUR CLAIM EFFICIENTLY.

PHOTO #1:

Please include one picture of the entire piece of furniture.

PHOTO #2:

Please include one clear close up picture of the damage. (You may include more pictures if damage is in multiple places)

PHOTO #3:

Please include one picture of the manufacturer's I.D. tag (usually located on the back or bottom of the piece).

OTHER PHOTOS:

You may include more than 3 photos to show the extent or different angles of the damage.

ALL FORMS MUST INCLUDE PHOTOGRAPHS OF THE DAMAGE.